

# SMART

## SMART Customs Initiative 2020



- Working toward being **the world's leading customs**,  
for sound development of trade, a safe and secure society,  
and a prosperous future -

June 2020

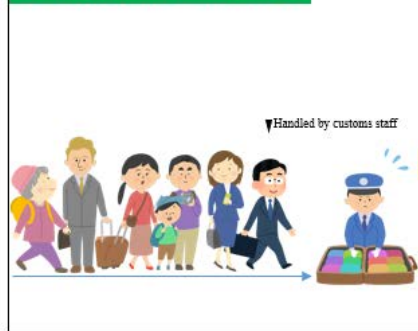
Customs and Tariff Bureau, Ministry of Finance, Japan

### Benefits for overseas travelers

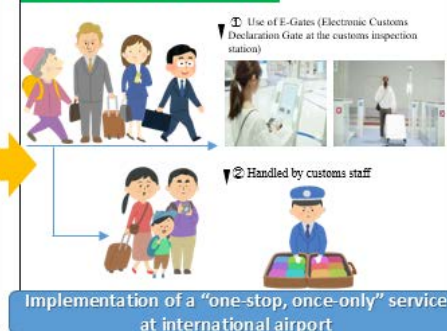
Predicted changes in the context of our work :

Increases in the number of foreign visitors to Japan and Japanese travelers overseas

#### As is (current situation):



#### To be (future vision):



#### Can be (efforts to achieve this goal):

- Strengthen cooperation and information sharing with the Immigration Services Agency and other relevant ministries and agencies
- Improve the E-Gate app and communicate information for improved use
- Implement cashless payment of customs duties

### Benefits for trade-related businesses

Predicted changes in the context of our work :

Expansion of cross-border e-commerce, Conclusion of EPAs and growth of the FTA ratio, etc.

#### As is (current situation):



#### To be (future vision):



#### Can be (efforts to achieve this goal):

- Further digitization of customs procedures
- Consultation support using automated response programs, improvement of the Japan customs website, improvement of convenience for users by supporting EPA users, etc.
- Automation of customs inspections

### Benefits for customs staff

Predicted changes in the context of our work :

Increased diversity and complexity in customs operations due to changes in the flow of goods, people, and money, changes in social structure, progress of cutting-edge technologies, and changes in the international security situation

#### As is (current situation):



#### To be (future vision):



#### Can be (efforts to achieve this goal):

- Expansion and strengthening of information sharing with relevant agencies, trade-related businesses, foreign customs authorities, etc.
- Introduction of a system resistant to disasters and other emergencies
- Promotion of investigation and testing of cutting-edge technologies such as AI, enhanced training, reform of working styles
- Investigation of the use of cutting-edge technology (unmanned aerial vehicles, satellite information, etc.) for monitoring and control